

\*\*\*\*\* **Dual-Role Conflict Error** \*\*\*\*\*

A dual-role conflict error occurs when a TA or TASM attempts to log in to TASS using the CAC while simultaneously having an active application in TASS. The TA or TASM will be blocked from logging in to TASS until the issue is resolved. The TASM and the SPOC will receive an email notification when a Dual-role conflict occurs.

**Resolution:**

The TA should contact their TASM about the conflict, who in turn will contact the SPOC so the (old) TASS application for the TA can be located and disabled. Only after the application is disabled will the TA/TASM be allowed to log into TASS.

Navy TASS Project Manager  
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